



How LSA Helped AsylumWorks Support Afghan Migrants & Shape Lives.

Case Study
Refugee Services

ABOUT ASYLUMWORKS:

AsylumWorks is a nationally recognized nonprofit organization providing asylum seekers and other forced migrants with culturally and linguistically appropriate services to reduce health disparities shown to adversely impact immigration legal case outcomes.

THE CHALLENGES:

Increase of highly-skilled limited English proficient (LEP) migrants from Afghanistan to the US

Lack of consistent access to in-language support

Pashto and Dari-speakers defaulting to non-speaking vocational roles in the US

In recent years, AsylumWorks has seen a significant increase in the number of asylum seekers from Afghanistan. Many of these individuals are highly skilled professionals, such as doctors, teachers, and engineers. However, these migrants often lack English proficiency, making it difficult to access the support services they need.

OUR SOLUTION:

AsylumWorks partnered with Language Services Associates (LSA) to provide language interpretation services to its Afghan clients. LSA has a vast network of qualified interpreters in hundreds of languages, including Pashto and Dari, the two most common languages Afghan refugees speak.

The vast network of qualified interpreters has been instrumental in providing AsylumWorks with the ability to reach out to more people and ensure their safety, security, comfort, and trust, getting the most from their programs.

“We are grateful for our relationship with LSA. LSA’s language interpretation services have been invaluable in helping us to provide comprehensive support in-language to our Afghan clients. Thanks to LSA, we have been able to help more Afghan refugees rebuild their lives in the United States”

Joan Hodges-Wu, Founder and Executive Director, AsylumWorks

THE RESULTS:

Since partnering with LSA, AsylumWorks has better served its Afghan clients. With the help of interpreters, AsylumWorks has provided comprehensive support services and employment assistance. As a result, AsylumWorks has seen a significant increase in the number of Afghan Pashto and Dari clients who are able to successfully integrate into American society. The collaboration between AsylumWorks and LSA is a model for how language services can be used to help refugees and asylum seekers rebuild their lives in new countries. By providing language interpretation services, LSA has helped AsylumWorks provide comprehensive support services to its Afghan clients. As a result, AsylumWorks has been able to offer comprehensive soft skills and cultural training for Afghan asylum seekers in the US, increasing employability and opportunity. In addition, AsylumWorks has partnered with LSA to access its network of thousands of linguists proficient in hundreds of languages. This partnership aims to create a world where asylum seekers are welcomed, respected, and can live safely and securely.



Give Options to
LEP Clients



Strengthen
Migrant
Communities
through
Empowerment



Provide
In-language
Support to
Encourage
Program
Participation



Greater Number
of Pashto and
Dari-speaking
Afghan Migrants
Obtaining Asylum

OUR SERVICE LINES:



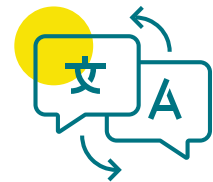
Over the Phone
Interpretation



Video Remote
Interpretation



Onsite
Interpretation



Translation &
Localization

ABOUT LSA:

LSA offers a full suite of translation and interpretation solutions to promote diversity and inclusion and help optimize the experience of limited English-speaking individuals. LSA has been operating for over three decades, offering services to thousands of clients worldwide, in hundreds of languages. LSA provides a competitive differentiator in the healthcare, government, financial and banking, insurance, entertainment, hospitality, manufacturing industries, and many more.