



SmartCheck

Member Insurance Verification

Save Money and Combat Fraud with LSA's SmartCheck: The Language Industry's First-Ever **Member Insurance Verification Solution.**

WHAT IS IT?

LSA's SmartCheck streamlines insurance verification by eliminating the need to call patient insurance providers directly. This means no more third-party dial-outs, extended hold times, or unnecessary interpreter usage while waiting.

Interested? Contact us!

INSURANCE VERIFICATION CHALLENGES.



The health plan incurs unnecessary interpreter costs.



Time spent coordinating interpreters reduces efficiency and boosts costs.



If claims are submitted, it may also lead to improper reimbursements.

CUT WASTE AND RISK WITH LSA **SMARTCHECK.**

The National Health Care Anti-Fraud Association (NHCAA) estimates that **3–10%** of total health care spending is lost to fraud, waste, and abuse - up to **\$300 billion per year.**

If this happens just 5 times a month, and each interpreter session costs \$200, that's \$1,000/month in waste.



With our solution, you gain control, transparency, and measurable savings.



AVOID

Fraud, Waste, and Abuse Before the Interpreter Session.

SAVE

By not having to investigate potential misuse.

FREE UP

Contact Center Agents to Focus on What Matters.

QUICKER ACCESS

To Our High-Quality Interpretation Services.

HOW IT WORKS.



STEP 1

Call the LSA Toll-Free Number and enter the member ID provided.



STEP 2

Our system will quickly ensure the given member ID is valid.



STEP 3

If the member ID is valid, the provider will select if they need an interpreter immediately or for a future date.



STEP 4

The call will be forwarded to an interpreter or a scheduling coordinator based on need.

THE VALUE YOU CAN'T AFFORD TO MISS:

- ✓ Eliminate third-party dial-outs, extended hold times, or unnecessary interpreter usage while waiting. In many cases, this saves up to 10 minutes per session.
- ✓ Plans that invest in language services see fewer unnecessary return visits, smoother care transitions, and lower costs driven by reduced miscommunication.

Interested in more information?

Contact your Account Manager or Sales at [800.305.9673](tel:800.305.9673), or email sales@LSA.inc