



EHR INTEGRATION.

Optimize productivity & enhance workflows

IMPROVE THE PATIENT EXPERIENCE

Application Programming Interfaces (APIs) allow LSA to integrate our medical interpreters within your secured EHR or telehealth platform (e.g. Epic, Care Ai, ViTel Net).

Carefully vetted audio and video interpreters available in hundreds of languages (including American Sign Language) for scheduled or on-demand appointments.

Simplify technology, elevate patient care.



Experience.

- Uninterrupted continuity of patient care
- Instant access to interpreters within existing telehealth workflow
- No additional single purpose devices
- Automated data exchange and documentation in patient's chart
- Enhanced patient experiences
- Secure, HIPAA-compliant access

Why More Healthcare Providers Choose LSA.

- LSA builds and manages its own APIs for Integration with telehealth platforms
- LSA is available to Epic Users
- LSA's medical interpreters are the most rigorously vetted in the field
- LSA's skills-based routing ensures only the most qualified medical interpreters join your call in seconds

Platform Agnostic.

We integrate with any platform, including:



HOW LSA INTEGRATION ENHANCES HEALTHCARE COMMUNICATION.



Streamlined Intake Process:

Medical professionals can request an interpreter directly from their telehealth platform, which helps to streamline the intake process while ensuring that limited English proficient (LEP) patients' language interpretation history is stored in the EHR.



Improved Patient Communication:

The integration provides instant access to qualified medical interpreters for meaningful communication, improving the patient experience while reducing call times and costs.



Enhanced Efficiency and Care Quality:

By integrating with major Telehealth platforms and EHR systems, LSA ensures a more efficient patient experience and equitable care. This seamless integration helps healthcare staff incorporate interpretation workflows at the point of care, optimizing both efficiency and care quality.



Reduction in Miscommunication & Readmissions:

By providing qualified medical interpreters and integrating their services with EHRs, LSA helps reduce miscommunication, which can lead to shorter appointment times, improved trust, and compliance with medical instructions, thereby reducing readmission rates.



Easy Access and User-Friendly:

The integration allows healthcare providers to request interpreters directly within the existing workflow without having to exit the EHR interface. This user-friendly approach simplifies the process of obtaining language services.



Data Security and Compliance:

LSA's systems are designed to be flexible and adaptive while adhering to dynamic information security standards. They are fully compliant with HIPAA, HITECH, CMS, and other data privacy regulations, ensuring that patient data remains secure.

Ready to offer your patients a better experience?
Contact us today to learn more about how language integration enhances the quality of care, builds trust, and provides better outcomes.

GET STARTED